



The challenge of Herdade da Candeeira is to produce grapes and wine to a high standard of quality, always valuing the continuity and prosperity of the business in a sustainable manner, while committing to meeting stakeholder expectations, minimizing the environmental impacts of its activities, and promoting social responsibility in accordance with the following guidelines:

Ensure quality and food safety by systematically applying the HACCP methodology and good manufacturing practices, in order to guarantee the best quality and a safe product;

Comply with applicable regulatory and statutory requirements related to the product and the organization;

Achieve total customer satisfaction by meeting their requirements and exceeding their needs with quality and precision in both product and service;

Value employees by investing in continuous and appropriate training, enabling them to develop skills for better performance and accountability in their tasks. Ensure the prevention of risks and occupational accidents by implementing health and safety measures. Encourage the active participation of all in the company's continuous improvement process;

Promote environmental responsibility through the involvement and active participation of employees, supported by the application of practices that minimize the environmental impact of our activity. Raise awareness and foster respect for nature, minimizing waste production. Encourage Circular Economy practices by valuing and reusing waste and ensuring proper waste management;

Promote and share with employees the Code of Ethics and Conduct that the company abides by;

Demonstrate Social Responsibility by supporting the local and regional community, cooperating with universities to host interns, and promoting moderate and responsible wine consumption;

Keep the Quality, Food Safety and Sustainability Policy updated and communicate it to all stakeholders.

