

Quality, Food Safety and Sustainability Policy

The challenge of Herdade da Candeeira is to produce high-quality grapes and wines, promoting the continuity and long-term prosperity of the business in a sustainable manner. We are committed to satisfying our stakeholders, reducing the environmental impact of our activity, and promoting social responsibility, in accordance with the following guiding principles:

1. Responsible agricultural practices

We adopt sustainable and certified agricultural practices, ensuring proper soil and water management, while promoting the preservation of biodiversity in the surrounding area.

2. Quality and Food Safety

We ensure quality and food safety by systematically applying the HACCP methodology and Good Manufacturing Practices, guaranteeing a safe and premium product in compliance with all legal, regulatory, and statutory requirements.

3. Total customer satisfaction

We ensure customer satisfaction by meeting their requirements and exceeding their expectations through quality, precision, and excellence in both our products and services.

4. Employee development and well-being

We invest in the continuous and appropriate training of our employees, fostering integration, skills development, satisfaction, accountability, and teamwork. We reinforce our commitment to the well-being, motivation, and appreciation of our people by providing benefits and partnerships.

5. Promotion of environmental responsibility

Through the involvement and active participation of our employees, we implement practices aimed at minimizing the environmental impact of our activities. We promote awareness and respect for nature while reducing waste generation. We foster the Circular Economy through waste recovery and reuse, ensuring its proper management and disposal.

6. Ethics and Conduct

We promote and communicate to our employees the Code of Ethics and Conduct that governs the company.



7. Economic sustainability

We define a medium- and long-term business strategy that ensures profitability and value creation for management and shareholders.

8. Integrity and transparency

We adopt management practices based on integrity, ethics, and transparency, combating any form of corruption, bribery, or conflict of interest.

9. Social responsibility

We support the local and regional community by promoting initiatives that contribute to the social and economic development of the region. We cooperate with universities by welcoming interns and developing R&D projects, contributing to knowledge sharing. We promote moderate and responsible wine consumption, reinforcing a culture of responsibility and awareness. We are committed to fostering diversity, equal opportunities, and, whenever possible, social inclusion, valuing respect and the integration of all individuals.

10. Communication and continuous improvement

We seek to continuously update the Quality, Food Safety and Sustainability Policy, based on a culture of continuous improvement, and communicate it to all interested parties.

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